Allowing use of camera and microphone

When opened in your browser, it may prompt you to **Allow** use of your camera and microphone. In the event that you do not allow use or previously denied use of your camera and microphone, you can navigate to your browser settings to change these permissions.

Apple Safari (macOS)

1. Open Safari and navigate to the URL provided.
2. Click on **Safari** in the menu bar at the top left of your screen.
3. Select **Preferences**.
4. In the Preferences window, click **Websites**.
5. Click **Camera** in the side menu, then locate the URL in the list of websites.
6. At right, select **Ask** or **Allow** from the drop-down menu.
7. Click **Microphone** in the side menu, then locate the URL in the list of websites.
8. At right, select **Ask** or **Allow** from the drop-down menu.
9. Close the Preferences window.

Apple Safari (iOS)

1. Tap Settings.
2. In the main Settings menu, tap **Safari**.
3. Under Settings for Websites, tap **Camera**.
4. In the Preferences window, click **Websites**.
5. Select **Ask** or **Allow** from the menu, then tap < Safari to go back.
6. Under Settings for Websites, tap **Microphone**.
7. Select **Ask** or **Allow** from the menu, then tap < Safari to go back.
8. Exit Settings.

Google Chrome (Windows & macOS)

1. Open Chrome and navigate to the URL provided.
2. Click ⋮ at the right of the address bar.
3. In the dialog box, select **Settings** to open Settings in a new browser tab.
4. At left, click **Privacy and security**.
5. Click **Site Settings**.
6. Select **Camera** or **Microphone**.
7. Select the URL https://mycw7.eclinicalweb.com from the list of previously visited sites.
8. Under **Permissions**, change the setting for Camera and/or Microphone to **Allow** by using the drop-down menu at right.
9. Close the Settings tab.

Google Chrome (Android)

1. Open Chrome and navigate to the URL provided.
2. Tap ⋮ at the right of the address bar.
3. Tap **Site Settings**.
4. Tap **Camera** or **Microphone**, then tap to turn On (if needed).
5. If the URL https://mycw7.eclinicalweb.com appears in the Block list, tap the site, then change the settings for Camera and/or Microphone to **Allow**.
6. Exit Settings.